



Terms & Conditions

- Lunch meals on Tours applies to Gautrain Tour and Maropeng & Sterkfontein caves unless requested by clients for a different tour purposes, all lunch meals must be confirmed prior and it has to be standard same meals to all groups.
- MacDonald's (Big Mac medium meal (N.B Jalapenos meals are strictly for educational Tours only)
- All boarding clients must ensure they carry their daily prescribed medication and provide us with two emergency contact numbers. If its family Doctor/s or appointed G.P.
- All day tours are scheduled to start exactly at 08h00-until 17h30 (only on arranged tours till 22h00 latest, due to extended programme or any other event
- No refunds for unattended day/s tours as Golden tours has already made bookings that may affect business continuity if the booking is missed it can be transferred to the next person of your choice this applies to day tours only
- Golden Tours and its business suppliers will not be held responsible for any loss of item/s moneys' (rands dollars, euros, wallets, purse, phones, smart phones, tablet, bags, handbags, accessories, jewellery, watches or any other form of personal belonging to passengers/clients especially groups.
- All payments must be made into Sello Golden Trading Pty Ltd(Standard bank Business Account)
- All confirmed tours only cash cheques can be accepted and electronic bank transfers payments unfortunately no credit card facility are offered.
- All confirmed booking tours must be confirmed 24 hrs before the initial day of the tour taking place.
- All confirmed tours must use the name of the tour and as reference of individual name if made of behalf of groups.(name of church, company or name of group)
- All proof of payment must be sent same day to the given contact details address scanned sent to business email address

Initials & Surname

Signature

Date